



How to order a



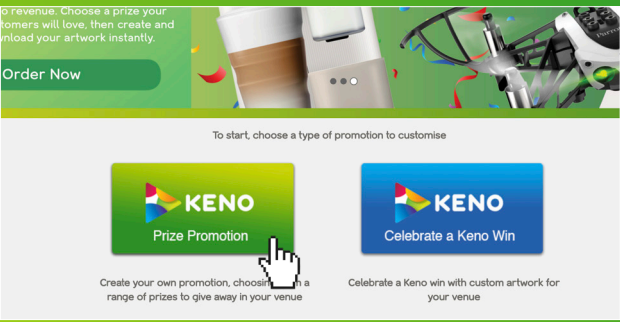
Step 1 – Login

Go to the Promotions tab on kenoconnect.com.au (Login using your venue's existing username and password).



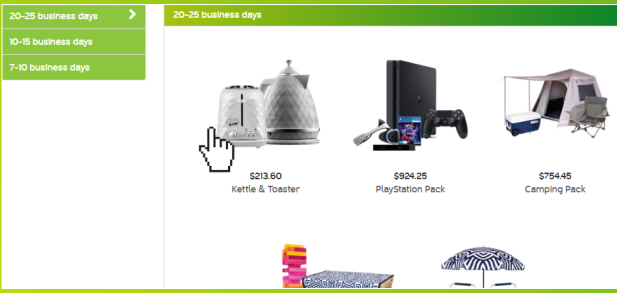
Step 2 – Choose Prize Promotion

Once in Promotions, choose Prize Promotion to start the customisation process.



Step 3 – Choose a Prize

Choose a prize that your customers would want to win! Prizes are categorised by delivery time frame.

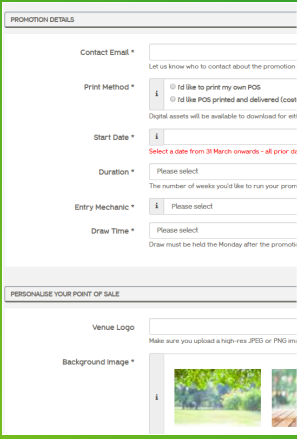


Step 4 – Create a Promotion & Personalise Point of Sale

Complete the details about the promotion. e.g.

- How much customers must spend on a ticket to enter
- Promotion start date and length
- Print method

There's the option to have it printed and delivered to your venue – or download the files and take to your local printer.



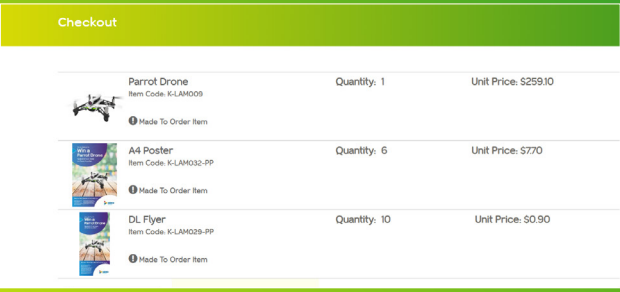
Step 5 – Select Marketing Assets

Select the marketing material you want to put up in venue. Use  to purchase. Or  to download artwork.



Step 6 – Check Out

Complete the checkout process and your order will be sent to your venue. The funds will be deducted as part of your weekly Keno settlement the month after you order (no upfront payment required!)




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KenoConnect.com.au



Choosing the right prize for a

Prizes can take up to 25 business days to be delivered to your venue depending on the prize selected. The prize range is broken down into delivery timeframes to make it easy for you to choose the right prize.

Here's some handy tips to help you choose the right prize based on your venue's requirements:

Want to start a promotion quickly?
Select a prize from the 7-10 or 10-15 days prize category to start your promotion within 15 business days. Also opt to print your own Point of Sale marketing material at your local printer, or download and use digital marketing assets only.

Want a bigger prize to attract attention in venue?
Select a bundled prize pack from the 20-25 days prize category – but remember you must choose a promotion start date that's 20-25 business days in advance otherwise your prize may not arrive in time.

Est. Delivery time:

7-10 business days*



10-15 business days*



Great impact when displayed in venue**

Prizes with more than one item in the pack need to be bundled together before sending, therefore take longer to be delivered. If choosing a prize within this section, please ensure you allow a minimum of 20 business days from date of order to promotion start date.

20-25 business days*



* Delivery timeframes cannot be guaranteed and some prizes may not arrive by the promotion start date. If your promotion is due to start and are yet to receive your prize – please contact the Keno Connect team on 1300 984 105.
**If you want to display the prize in venue at the start of the promotion, select a prize that will arrive in time (based on above delivery timeframes) and download digital POS to avoid disappointment.