



## Terms & Conditions – RSL Rewards New Member Incentive Program

### Section A - Promotional Period and Promoter

1. The promotional period for the RSL Rewards New Member Incentive Program will be June 1<sup>st</sup>, 2022, to May 31<sup>st</sup>, 2023.
2. The “promotion prize period” is defined by the beginning and end date of each month and will re-occur month to month by the defined calendar.
3. The Promoter for the Promotion is the Returned and Services League of Australia (Victorian Branch) Inc. (ABN 73941765364) at 4 Collins Street Melbourne, Victoria 3000 (the Promoter).

### Section B - Eligibility Requirements

1. Entry into this Promotion is open to all **New Members** who are entered into the RSL Rewards Program each month.
2. **New Members** are individuals who at the start of the “promotion prize period” were not members of the RSL Rewards program and are enrolled into the IGT System during the defined month period.
3. To be eligible to participate in the Promotion, a person must be 18 years or older.
4. To be eligible to participate in this Promotion, a person must not already be a member in the RSL membership database.
5. To be eligible to participate in this Promotion, a person must have a valid email contact registered to their membership in the IGT database.
6. To be eligible to participate in this Promotion, a person must be a RSL Rewards member within the RSL IGT database.
7. The member must become a financial member of the Program administered by a RSL Sub-Branch which is participating in the Promotion by the conclusion of the Promotional Period.
8. Only Financial Members at the end of each “promotion prize period” are eligible. Once the period that the member was enrolled in concludes, they are no longer eligible to win this prize in the next Promotion Period.

## Section C – Entry

1. All entries into the Promotion (including the prize draws contemplated in these Terms and Conditions) will be administered by the Promoter via the computer software used to deliver the Program.
2. An Entrant will automatically be entered into the promotion if they are Financial for the “promotion prize period”, as recorded in the Membership Database at the end of the Promotional Period.
3. Subject to these Terms & Conditions, each financial member gains a maximum of one entry into the promotion.

## Section D – Prizes

1. The following prize(s) is available to be won in the Promotion: One (1) allotment of 5,000 RSL Rewards Points (Worth \$50) will be available each month of the Promotion Period to each Sub-Branch.

Each participating RSL Rewards Sub- Branch will have one (1) winner per month.

This equates to one (1) allotment of 5,000 RSL Rewards points per month per Sub-Branch. These points will be withdrawn from the Head Office Points account in the IGT system.

## Section E - Prize Draws

1. The Promoter will conduct the prize draws in accordance with these Terms & Conditions.
2. The Promoter will conduct the Prize Draw(s) at the Promoter’s offices, 4 Collins Street, Melbourne on the 1st Working Day of each month.

All Winners will receive their prize allotment (5000 RSL Rewards Points) within 10 working days of the draw.

3. The Promoter will randomly select one (1) Qualifying Entry from the pool of Qualifying Entries per Sub-Branch via the computer software used to deliver the Program.
4. Each Sub-Branch will have an individual pool for their New Members. At the time of the prize draw, each Qualifying pool will have 1 (one) member drawn.
5. The Promoter will contact each winner via email (via an EDM through TalkBox) within fifteen (15) business days of the Prize Draw to notify them of their members’ win. Contact will be made using the contact details recorded in the Winner’s Program membership details.
6. All Sub-Branch GMs will receive an email notification containing a list of all individual members monthly containing each months Member’s First Name, Last Name & Member Number.

## Section F – General

1. Details of the winners and their prize will be kept on record by the Promoter.
2. Any entry in the Promotion which the Promoter determines in its reasonable opinion to be fraudulent will be deemed invalid.
3. All members who enter the Promotion are eligible for one (1) prize allotment. If a Member wins one (1) prize allotment, they will automatically be ineligible for all remaining prize allotments.
4. Directors, management personnel and employees of the promoter's State Branch office are ineligible to enter in the Promotion.
5. RSL Sub-Branch staff are ineligible to enter the promotion.
6. All prizes eligible to be won in the Promotion (hereafter, Prizes) must be taken as offered and cannot be varied. All Prizes are not transferable. The Promoter is not responsible for any lost, stolen or damaged Prizes. Subject to the consumer guarantees set out in Division 1 of Part 3-2 of the Australian Consumer Law (as defined in the Competition and Consumer Act 2010 (Cth) (the "Consumer Guarantees"), the Promoter does not warrant the merchantability, suitability and/or fitness for purpose of any goods and/or services awarded as Prize (if any).
7. Information of how to enter, and the Prizes themselves form part of these Terms and Conditions. Participation in the Promotion by an Entrant (including acceptance of Prize by an Entrant) confirms their acceptance of the Terms and Conditions governing the Promotion.
8. The Promoter reserves the right, at any time, to: (a) verify the validity of entries and Entrants (including and Entrant's identity, age and place of residence) and to disqualify any Entrant whose entry is not in accordance with these Terms & Conditions or who tampers with any entry process; or (b) refuse to award the Major Prize if the Promoter reasonably suspects that a Contestant is not eligible, has breached these Terms and Conditions or has acted improperly to increase their chances of winning any prize in the Promotion.
9. Identification considered suitable for any verification is at the discretion of the Promoter. A Prize Winner may be required to complete a statutory declaration to confirm their eligibility to accept a Prize. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
10. Decisions of the management of the Promoter are final. No correspondence will be entered. To the extent that a situation or issue arises for which these Term and Conditions make no provision or in relation to which the relevant Terms and conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue in its sole and absolute discretion and such decision will be final and binding.
11. Except as specified otherwise in these Terms and Conditions, if for any reason a winner does not redeem the prize or an element of the prize at the time stipulated by the Promoter, then the prize or that element of the prize will be forfeited.

- 12.** By entering the Promotion, each Entrant consents to the Promoter using (or permitting authorised third parties to use) the Entrant's name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), the Promoter and or products/services supplied by the Promoter and or products/services supplied by the Promoter.
- 13.** In the event of war, terrorism, state of emergency, disaster or for any reason whatsoever beyond the reasonable control of the Promoter, the Promotion is not capable of being conducted as reasonably anticipated, the Promoter reserves the right (unless doing so would be prohibited by any law including the consumer guarantees set out in the Consumer Guarantees) to cancel, terminate, modify, or suspend the Promotion subject to any written directions from any relevant regulatory body.
- 14.** Printing and other quality control errors will not invalidate an otherwise valid prize claim.
- 15.** Except for any implied condition or warranty (including any applicable Consumer Guarantee) the exclusion of which from these Terms and Conditions would contravene any statute or cause any part of these Terms and Conditions to be void ("Non Excludable Condition"), the Promoter excludes from these Terms and Conditions all conditions, warranties and terms, implied by statute, general law or custom. Except for any liability in relation to a Non Excludable Condition, the Promoter (including its officers, employees, contractors and agents) excludes all liability whether arising in tort (including, without limitation, negligence), contract or otherwise for any personal injury or any other loss, damage, cost, expense, damage or claim suffered, sustained or incurred (including without limitation loss of opportunity or loss of profits) whether direct, indirect, special or consequential, arising either directly or indirectly out of or in connection with the Promotion or the Prize, including (without limitation) the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost altered, damaged or misdirected (whether or not after receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) any tax implications; (f) the cancellation or postponement of an event which constitutes the prize; (g) a Prize or use of a Prize; and/or (h) attendance at or (i) If an Entrant does not provide the Promoter with the Personal Information requested by the Promoter, the Promoter may not permit the Entrant to participate in the Promotion. By entering the Promotion, the Entrant consents to the Promoter: (a) collecting and using the Entrant's Personal Information in relation to the purposes referred to above; and (b) where considered necessary by the Promoter, disclosing the Entrant's Personal Information to third parties including, but not limited to, Prize suppliers or regulatory authorities and for any purpose to which the Entrant has previously consented including but not limited to future promotional, marketing and publicity purposes. Entrants should direct any request to access, update or correct their Personal Information to the Promoter.
- 16.** As a condition of accepting a prize, a winner must sign any legal documentation in the required format, as required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
- 17.** The Promoter will collect, use, and disclose an Entrant's Personal Information (as defined under the Privacy Act 1988 (Cth)) in order to administer and conduct the Promotion, carry out any activities connected with or related to the Promotion and provide any related or ancillary goods/services. The

Entrant's Personal Information may also be used and disclosed in accordance with any other terms and conditions previously agreed to by the Entrant (if any) and in accordance with the relevant privacy policy of the Promoter.

- 18.** All Prize values are in Australian dollars. Promotional pictures may not represent the actual prize.
- 19.** Any further enquiries regarding the Promotion should be directed to the Promoter.
- 20.** The laws of the State of Victoria govern the conduct of the Promotion.